



Operations Consultant Engineer Person Specification

Job Title:	Operations Consultant Engineer
Job Reference:	TSD.PSP.001
Location:	Welwyn Garden City (with potential work at customer sites in London, the South West and elsewhere).
About e2E:	<p>e2E are a dynamic, innovative and growing space-sector Company offering industry leading consultancy and who are currently embarking on the launch of game-changing products and services; e2E's mission is to make satellite-enabled coverage accessible to everyone.</p> <p>e2E have an impressive history in satellite communications consultancy, engineering and development that underpins our exciting diversification programme.</p> <p>e2E now needs new, experienced and highly flexible team members who have a genuine interest in the space sector, who wish to be involved in a pioneering organisation and who relish the opportunity for diverse experience.</p>
Type of Role:	Full time, permanent.
Skills/Experience Required:	<p>e2E require a broad range of competencies, many of which are to be fulfilled by this role as detailed in the attached job specification. The skills/experience requirements detailed below may be tailored to those of the successful candidate.</p> <p>Essential:</p> <ul style="list-style-type: none">• Meets the role qualification requirements (refer to 'Qualifications' below);• 3-5 years' experience in the satellite or mobile communications arena, preferably gained in Network Control Centre or Satellite Ground Station/Mobile Base Station operations and maintenance engineering, SLA specification and design of Quality of Service measurement systems;• Experience of commercial satellite and/or military communications systems;• Experience of process development and realisation;



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	<ul style="list-style-type: none">• Understanding of communications operations frameworks and standards (e.g. TM Forum, ITIL etc.);• Systems Analysis skills and application within a communications domain;• MS office toolset (in particular Word, Excel & PowerPoint). <p>Desirable:</p> <ul style="list-style-type: none">• Development and delivery of training material that describes the architecture and operation of communications systems;• Familiarity with tools used within satellite ground stations for operations and maintenance (e.g. HP Network Management, KRATOS, Stablenet/Tivoli N/W Management toolset, SAP, etc.);• Experience working on UK military satellite communications projects;• Experience of satellite ground station operations and maintenance practices;• Multi-media computer-based training (CBT) e/learning/distance learning design and delivery systems;• Experience of quality management systems and frameworks (e.g. ISO9001, ITIL);• Experience of working with/on ESA projects or programmes;• Ability to gain UK Security Clearance.
Qualifications:	<ul style="list-style-type: none">• A good University degree or equivalent in a Communications, Computing or Engineering related subject.
Personal Profile:	<ul style="list-style-type: none">• Goal orientated and self-reliant;• Able to manage and prioritise own workload;• Commercially astute (having an understanding of how your contribution impacts the business, technically and commercially);• Good document writing and presentation skills;• Excellent inter-personal and communications skills with ability to brief and negotiate at all levels within an organisation;



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- Adaptable and proactive when working within an environment of changing requirements and priorities;
- Able to function effectively within a team and with other personnel throughout a client's organisation;
- Willing to spend time away from home through the week when required and to travel and work at client sites in London, South West and elsewhere.