



Operations Consultant Engineer Job Specification

Job Title:	Operations Consultant Engineer
Job Reference:	TSD.JSP.001
Location:	Welwyn Garden City (with potential work at customer sites in London, the South West and elsewhere).
About e2E:	<p>e2E are a dynamic, innovative and growing space-sector Company offering industry leading consultancy and who are currently embarking on the launch of game-changing products and services; e2E's mission is to make satellite-enabled coverage accessible to everyone.</p> <p>e2E have an impressive history in satellite communications consultancy, engineering and development that underpins our exciting diversification programme.</p> <p>e2E now needs new, experienced and highly flexible team members who have a genuine interest in the space sector, who wish to be involved in a pioneering organisation and who relish the opportunity for diverse experience.</p>
Type of Role:	Full time, permanent.
Key Objectives:	Within our established technical services consultancy division we are seeking an Operations Consultant Engineer: this is a wide-ranging technical operations role and primarily involves supporting our global industry-leading clients within the commercial satellite telecommunications sector with operational support and advice. The successful candidate will be responsible for delivering concept of network operations, process and procedure material required to support the efficient operation of a global satellite communications service provider.
Responsibilities:	<p>The role responsibilities are detailed below; responsibilities may be tailored to those of the successful candidate. Please also refer to the attached person specification.</p> <ul style="list-style-type: none">• Work closely with the Operations and Maintenance business areas of the client in order to identify best practice concepts of operations;



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	<ul style="list-style-type: none">• Development of organisation and process frameworks to support efficient delivery of services to the client's end customers;• Perform gap analysis and develop new and/or enhanced concepts of operation for innovative services;• Identifying enhancements to the Network and Service Management System to ensure efficient and effective operation of the client's network;• Generation of operations/maintenance process and procedure documentation which reflect System and Personnel constraints;• Maintaining and policing processes/procedures and implementing change management;• Development of plan and strategy documentation that defines the processes and procedures that different functions of the client business need to adhere to in order to deliver a quality service;• Support to Operational Readiness testing;• Identify and foster opportunities for new business and aspects of project management (e.g. providing task estimates and progress information to team leaders and the project/program managers).
Salary:	<ul style="list-style-type: none">• Circa £40,000- 45,000 plus benefits, dependent on experience/qualifications.