



Operations Consultant Engineer Person Specification

Job Title:	Operations Consultant Engineer
Job Reference:	TSD.PSP.001
Location:	UK. Based at Welwyn Garden City (might be required to work at customer's locations)
Type of Role:	Permanent
Skills/Experience Required:	<p>At least 3-5 years experience in the following:</p> <p><u>Essential</u></p> <ol style="list-style-type: none">1. Satellite or Mobile Communications arena, preferably gained in Network Control Centre or Satellite Ground Station/Mobile Base Station operations and maintenance engineering, SLA specification and design of Quality of Service measurement systems2. Satellite or military communications systems3. Process development and realisation4. MS office toolset (in particular Word, Excel & PowerPoint) <p><u>Desirable</u></p> <ol style="list-style-type: none">1. Understanding of communications operations frameworks (e.g. TM Forum, ITIL etc)2. Systems Analysis skills and application within a communications domain3. Development and delivery of training material that describes the architecture and operation of communications systems4. Familiarity with tools used within satellite ground stations for operations and maintenance. E.g. HP Network Management, KRATOS, Stablenet/Tivoli N/W Management toolset, SAP,5. Experience on UK military satellite communications projects6. Satellite ground station operation and maintenance7. Multi-media computer-based training (CBT) e/learning/distance learning design and delivery systems8. Ability to gain UK Security Clearance

Qualifications:	At least 2ii University degree or equivalent in a communications, computing or engineering related subject
Personal Profile:	<ol style="list-style-type: none">1. Goal orientated and self reliant2. Able to manage and prioritise own workload3. Commercially astute (having an understanding of how your contribution impacts the business, technically and commercially)4. Good document writing and presentation skills5. Excellent inter-personal and communications skills with ability to brief and negotiate at all levels within an organisation6. Adaptable and proactive an environment of changing requirements and priorities7. Able to function effectively within a team and with other personnel throughout a customer organisation8. Happy to spend time away from home through the week where required9. Flexible with respect to location within the SE England / M4 corridor area