



Operations Consultant Engineer Job Specification

Job Title:	Operations Consultant Engineer
Job Reference:	TSD.JSP.001
Location:	UK, Welwyn Garden City, Hertfordshire (might be required to work at customers locations from time to time)
Type of Role:	Permanent
Key Objectives	To develop and deliver concept of network operations, process and procedure material required to support the efficient operation of a Satellite Communications Service Provider
Responsibilities	<ul style="list-style-type: none">❑ Work closely with the Operations and Maintenance business areas of Satcom Service Provider customer in identifying best practice concepts of operations❑ Development of organisation and process framework to support efficient delivery of Services by Service Provider to their end customers.❑ Perform Gap Analysis and develop new and/or enhanced concepts of operation for innovative services within the satellite operator's Operations❑ Identifying enhancements to the Network and Service Management System to ensure efficient and effective operation of the network.❑ Generation of operations/maintenance process and procedure documentation which reflect System and Personnel constraints.❑ Maintaining and policing processes/procedures and implementing change management❑ Development of plan / strategy documentation that defines the processes and procedures that different functions of the business need to adhere to in order to deliver a quality service.❑ Identify and foster opportunities for new business with the existing Satcom Service Provider Customers.❑ Support to Operational Readiness testing.
Salary	Circa £38-45,000 plus benefits, dependent on experience